

PARTS AND LABOUR 2026 PREMIUM WARRANTY

ICON SERIES

L

Lifetime on Welded Aluminum Frame: The welded aluminum frame is warranted to the original owner for the lifetime of the spa against structural defects in materials or workmanship under normal residential use.

L

Lifetime on Spa Shell Structure: The spa shell structure is warranted against water loss due to defects in materials or workmanship for the lifetime of the spa from the original date of delivery to the original owner.

5

Five Years on Spa Shell Surface: The acrylic spa shell is warranted against cracking, blistering or delaminating due to defects in materials or workmanship for five (5) years from the original date of delivery. Surface checking is not included.

3

Three Years on Spa Plumbing: Spa fittings and plumbing are warranted against leaks due to defects in materials or workmanship for 3 years from the original date of delivery.

3

Three Years on Standard Spa Equipment: Electronic Spa Control Systems, Jet Pump(s), Circulation Pump and Heater: The spa equipment systems are warranted against failure due to defects in materials or workmanship for three (3) years from the original date of delivery.

1

One Year on Ozone Generator: The ozone generator is warranted against failure due to defects in materials or workmanship for one year from the original date of delivery.

1

One Year on Blower: The blower is warranted against failure due to defects in materials or workmanship for one year from the original date of delivery.

1

One Year on Audio and Video System Components: The factory installed audio and video components (i.e. power supply, stereo topside, IR sensor, cables, wires, etc.) are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

1

One Year on LEDs : The factory installed LEDs are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

1

One Year on Spa Cabinet: The spa cabinet is warranted to be free of defects in materials or workmanship for one year from the original date of delivery. Normal wear or appearance is not included. This warranty does not include damage caused in delivery, variations in colour, wear or appearance, as all wood reacts differently to environmental conditions.

90

Ninety Days on Spa Pillows and Filter Box: Pillows and filter box are subject to water chemistry variation and are warranted for ninety (90) days from the original date of delivery.

Spa Covers: Spa covers are warranted to be free of defects in materials and workmanship for a period of two (2) years on vinyl and one (1) year on foam core.

Spa Accessories: The spa accessories are warranted by the accessory manufacturer and are specifically excluded. Please see the respective product manufacturer's warranty for details.

General Conditions/Exclusions : Warranty labour does not include travel time or mileage outside the authorized dealer's normal service area.

PARTS AND LABOUR 2026 STANDARD WARRANTY

BUDGET SERIES

L

Lifetime on Welded Aluminum Frame: The welded aluminum frame is warranted to the original owner for the lifetime of the spa against structural defects in materials or workmanship under normal residential use.

5

Five years on Spa Shell Structure: The spa shell structure is warranted against water loss due to defects in materials or workmanship for five (5) years from the original date of delivery to the original owner.

3

Three Years on Spa Shell Surface: The acrylic spa shell is warranted against cracking, blistering or delaminating due to defects in materials or workmanship for three (3) years from the original date of delivery. Surface checking is not included.

2

Two Years on Spa Plumbing: Spa fittings and plumbing are warranted against leaks due to defects in materials or workmanship for two (2) years from the original date of delivery.

2

Two Years on Standard Spa Equipment: Electronic Spa Control Systems, Jet Pump(s), Circulation Pump and Heater: The spa equipment systems are warranted against failure due to defects in materials or workmanship for two (2) years from the original date of delivery.

1

One Year on Ozone Generator: The ozone generator is warranted against failure due to defects in materials or workmanship for one year from the original date of delivery.

1

One Year on Blower: The blower is warranted against failure due to defects in materials or workmanship for one year from the original date of delivery.

1

One Year on Audio and Video System Components: The factory installed audio and video components (i.e. power supply, stereo topside, IR sensor, cables, wires, etc.) are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

1

One Year on LEDs : The factory installed LEDs are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

1

One Year on Spa Cabinet: The spa cabinet is warranted to be free of defects in materials or workmanship for one year from the original date of delivery. Normal wear or appearance is not included. This warranty does not include damage caused in delivery, variations in colour, wear or appearance, as all wood reacts differently to environmental conditions.

90

Ninety Days on Spa Pillows and Filter Box: Pillows and filter box are subject to water chemistry variation and are warranted for ninety (90) days from the original date of delivery.

Spa Covers: Spa covers are warranted to be free of defects in materials and workmanship for a period of two (2) years on vinyl and one (1) year on foam core.

Spa Accessories: The spa accessories are warranted by the accessory manufacturer and are specifically excluded. Please see the respective product manufacturer's warranty for details.

General Conditions/Exclusions : Warranty labour does not include travel time or mileage outside the authorized dealer's normal service area.